



Overview and Scrutiny Management Board

Date Monday 27 January 2014
Time 11.30 am
Venue Committee Room 2, County Hall, Durham

Business

Part A

Items during which the Press and Public are welcome to attend. Members of the Public can ask questions with the Chairman's agreement.

1. Apologies.
2. Substitute Members.
3. Declarations of interest, if any.
4. Medium Term Financial Plan 2014/15 to 2016/17 (MTFP (4)) and 2014/15 Budget - Joint Report of Corporate Director Resources and Assistant Chief Executive (Pages 1 - 50)
5. Customer First Strategy Refresh 2014-2017 - Report of Corporate Director, Neighbourhood Services (Pages 51 - 64)
6. Such other business as, in the opinion of the Chairman of the meeting, is of sufficient urgency to warrant consideration.

Colette Longbottom
Head of Legal and Democratic Services

County Hall
Durham
17 January 2014

To: **The Members of the Overview and Scrutiny Management Board**

Councillor J Armstrong (Chairman)
Councillor P Stradling (Vice-Chairman)

Councillors B Alderson, A Batey, R Bell, J Blakey, A Bonner, D Boyes,
J Chaplow, R Crute, B Graham, D Hall, K Henig, A Hopgood, P Lawton,
J Lethbridge, H Liddle, E Murphy, T Nearney, C Potts, A Shield, M Simmons,
W Stelling, R Todd, J Turnbull and S Wilson

Faith Communities Representatives:

Revd K Phipps and Mrs M Sands

Parent Governor Representatives:

Mr R Patel

Co-opted Members:

Mr A J Cooke, Mr D Kinch and Mr A Kitching

To: **The Members of the Corporate Issues Overview and Scrutiny
Committee**

Councillor J Lethbridge (Chairman)
Councillor K Henig (Vice-Chairman)

Councillors J Alvey, J Armstrong, L Armstrong, G Bleasdale, J Buckham,
P Crathorne, J Hillary, E Huntington, N Martin, P McCourt, E Murphy,
A Shield, T Smith, P Stradling, L Taylor, A Turner, M Wilkes, S Wilson and
R Young

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